

## **Confidentiality Policy**

Drug Concern understands the need to establish good working relationships with each service user which are informed and underpinned by clear boundaries and good practice.

Drug Concern abides by The Federation of Drug and Alcohol Professionals code of practice. [www.fdap.org.uk](http://www.fdap.org.uk)

Due to the variety of services provided by Drug Concern there are distinctions drawn between the levels of confidentiality for specific services. For example, the Criminal Justice Drug Service clearly states that use of the needle exchange facility whilst on a court order will be discussed with the client's worker, similarly prisoners who are detoxing sign a contract agreeing that disclosure of drug use will be discussed with the clinicians.

These situations are exceptions to the general confidentiality policy of Drug Concern and service users enter into a contract with the full knowledge of what is and what isn't confidential as part of the ongoing work.

Otherwise all information that is gathered from working with clients is of a confidential nature and is limited to Drug Concern staff and supervisors. Unless permission has been obtained by the client to share information, in which case permissions will be stipulated on the signed Confidentiality form. Exceptions to this rule are when it is considered there is a potential risk of serious harm either to the service user or a third party. All workers are legally bound by the Prevention of Terrorism Act, obliging breach of confidentiality where there is reason to suppose acts of terrorism are likely.